



Community Energy Aggregation Frequently Asked Questions



What is Community Energy Aggregation?

Community Energy Aggregation is a program permitted under New Jersey State law that allows municipalities to pool together residents and conduct a bid for power supply from third-party suppliers, with the aim of obtaining a power supply price that is cheaper than the supply price charged by the electric utility. The program is conducted under the oversight of the New Jersey Board of Public Utilities, the Division of Rate Counsel and the Department of Community Affairs. Manchester Township's program is called the Manchester Community Energy Aggregation (MCEA).

Who has Manchester Township selected as the MCEA program supplier?

TriEagle Energy was selected by the Township as the qualified supplier with the lowest proposed price in a public, competitive procurement. TriEagle Energy is an electric power supplier licensed by the New Jersey Board of Public Utilities.

When does the program with TriEagle Energy begin?

Service will begin with the June 2017 meter read date and will continue for 24 months – until June 2019.

How does the MCEA program contract price compare to the JCP&L tariff price for electricity supply?

The price of \$0.07994 per kilowatt-hour (kWh) is approximately 20% below the current average JCP&L tariff price for power supply of \$0.10054 per kWh. The JCP&L tariff price is expected to drop in June 2017, but the MCEA price is expected to be about 15% the JCP&L price starting in June 2017. Based on this price differential, the average Township resident would save about \$300 over the full contract term (about \$13 per month).

Does the price vary as energy market conditions change?

No. This is a non-variable price that does not change with market conditions. Unlike some third-party supply contracts, the price is locked in through a contract with the Township, and will not fluctuate after an initial 'teaser' period. The contract price can only change if there is a Change in Law that equally affects the price of JCP&L power supply, such that even after such a price adjustment the savings as compared to the JCP&L tariff price is maintained. Any such Change in Law price adjustment would be subject to review and approval by the Township to assure that the savings are not adversely impacted.

If I participate in the program, how does this affect my utility bill?

Your JCP&L bill includes separate charges for delivery service and for power supply service (i.e., Basic Generation Service). By participating in the program, JCP&L will still read your meter, and you will still receive a single bill from JCP&L. Your bill will continue to include the JCP&L delivery charges, but the utility Basic Generation Service charges for power supply will be replaced by the lower charges offered by the Township's chosen supplier, TriEagle Energy.

Is participation mandatory?

Participation is never mandatory. Residents who do not currently have a third-party supply contract (i.e., take power supply service from JCP&L under the utility's Basic Generation Service tariff) are included in the initial eligibility pool. However, residents can opt out of the MCEA program by mail, phone or email using the information in the Program Summary. If you opt out within the 30-day opt-out period (by May 3, 2017), you will not be enrolled in the program at all. Even after enrollment you can opt out any time, effective with the next meter read cycle, and there are no penalties or fees to do so.

Will I receive any other notifications?

Yes. If you do not opt out of the program, several weeks after receipt of this Information Package you will receive a notification letter from JCP&L indicating that TriEagle Energy has enrolled your account for third-party supply and informing you of the date you will be switched to TriEagle Energy. This is just an added notification; no further action is required in order to participate.

Will I ever be requested to provide information to a door-to-door solicitor for enrollment in this program?

No. This program does not include any door-to-door solicitation. TriEagle Energy has the necessary information already, subject to strict confidentiality. If you are solicited by someone, please do not provide them with your information – alert the Township, the Township's energy consultant, Gabel Associates or TriEagle Energy immediately.

Who do I call if there is a power outage?

This program covers only the power supply portion of your bill. Even if you participate in the program, JCP&L will still provide delivery service, and will still be responsible for service reliability and restoration. If the lights go out, you would still call JCP&L at 1-888-544-4877. Under this program, nothing changes about your service and reliability.

Will I still be able to receive budget billing (Equal Payment Plan)?

Yes. If you currently have a budget billing plan with JCP&L, the selected supplier is required to provide you with an equal payment plan for your power supply charges. JCP&L will continue to bill a levelized amount each month for delivery service, and TriEagle Energy will also bill a levelized amount each month (through the JCP&L bill) for power supply. Because the selected supplier's contract price for power supply is lower than the JCP&L price for power supply, your total monthly budget amount (sum of monthly JCP&L delivery service budget amount and TriEagle Energy budget amount for power supply) should be reduced. You may experience a "true-up" on your bill from JCP&L prior to enrollment and then again at the end of the program.

What happens at the end of the MCEA with the supplier?

There is no automatic rollover. If the Township decides to continue the program, it will conduct a new competitive bid for a new contract, and you will be advised of the new contract. If the Township discontinues the program, you will simply be returned to JCP&L power supply at the JCP&L tariff price.

How do I obtain more information?

Program details are provided in the Program Summary enclosed with this package. You can also contact TriEagle Energy using the contact information provided in the Program Summary enclosed in this information package or Gabel Associates at 855-365-0770. Additional information regarding the program, including more detailed FAQs, can be found on the Township's website at: www.manchestertwp.com/energy.