



MANCHESTER TOWNSHIP

OCEAN COUNTY, NEW JERSEY

1 Colonial Drive
Manchester Township, NJ 08759
732-657-8121

3/2/2020

Dear Resident,

The Township of Manchester has contracted with VEPO Metering to perform an upgrade of the water meter reading system. This upgrade is expected to begin in your area within the next few weeks. This is a mandatory upgrade program. Residents who deny the upgrade will be referred back to the Township for non-compliance and run the risk of receiving a surcharge on their following water bill. Please schedule an appointment to have this upgrade performed within the next 30 days. Residents have two ways to schedule

- Visit VEPOMetering.com and click on "Schedule An Appointment".
- Call 877-860-8376 and speak with a Customer Service Representative.

Appointments are available Monday through Friday from 8AM to noon or noon to 4PM. The technician will require access to the inside of your home – most water meters are located indoors (basement, cellar, crawl space, utility room). The process is expected to take no more than one hour, and the water will be disrupted for 15-20 minutes.

For safety, residents providing VEPO Metering with an email address when scheduling their appointment will receive an electronic notification with a photo of the technician prior to the appointment. All VEPO technicians will be in uniform with a photo ID with identifiable vehicle signs.

The Township appreciates your support and cooperation with this very important project. This project will provide the Township and you with a significantly improved metering system that will greatly increase meter accuracy, monitor leaks, reduce the need for estimated billing and provide a savings to the you and the Township.

We look forward to working with you to complete this mandatory project and Thank You for your support in advance.

If you have any questions about this program, please don't hesitate to contact VEPO Metering at 877-860-8376 or by email at info@vepometering.com.