

TriEagle Energy (the Township's energy aggregation program supplier) has experienced an error that has appeared on some equal payment plan or 'EPP' customer bills. Similar to JCP&L, TriEagle periodically adjusts your monthly EPP amount to reflect your most current usage levels. In the course of doing that true-up, TriEagle inadvertently included on some bills a one-time true-up amount which appears on the JCP&L bill as a 'TrueUp Flat Charge' lump -sum amount due. This is an error. TriEagle is working with JCP&L to have those charges reversed via a credit. If you haven't yet paid your JCP&L bill, we recommend that you contact JCP&L at (800) 662-3115 to verify the correct, current amount due. If you've already paid the full amount you can request a refund of that amount from JCPL or, if not, the extra amount paid as a result of the erroneous 'TrueUp Flat Charge' will remain on your account and will be applied against future billing.

For more information, you may contact our Energy Agent: Gable Associates at 1-855-365-0770. You can also receive further instructions from TriEagle Energy at 1-888-893-6581.